IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Patent Application Transmittal

Rissioner of Patents and Trademarks

ijngton, D.C. 20231

smitted herewith for filing is the **Patent Application** of:

Bartley, et al.

For:

APPARATUS, METHOD, AND BUSINESS METHOD FOR ENABLING CUSTOMER

ACCESS TO COMPUTER SYSTEM

PERFORMANCE DATA IN EXCHANGE FOR

SHARING THE PERFORMANCE DATA

CERTIFICATE OF MAILING UNDER 37 CFR 1 10

I hereby certify that, on the date shown below, this correspondence is being deposited with the United States Postal Service in an envelope addressed to the Commissioner of Patents and Trademarks, Washington, D C 20231 as "Express Mail Post Office to Addressee" Mailing Label No.

EL644349547US

Jame of person moding names

ASSIGNEE NAME:

International Business Machines Corporation

ASSIGNEE RESIDENCE:

Armonk, New York

09/892424

Enclosed are:

X 6 sheets of drawings. (FORMAL/INFORMAL)

X Specification, Claims and Abstract

An assignment of the invention to International Business Machines Corporation,

Armonk, New York 10504 with Cover Sheet Form PTO 1595

Declaration & Power of Attorney for Patent Application

X Information Disclosure Statement (including copies of cited references)

Return Postcards

The filing fee has been calculated as shown below:

	(Col. 1)	(Col. 2)
For:	No. Filed	No. Extra
Basic Fee	C Z Z	
Total Claims	22 - 20	2
Independent Claims	9 - 3	6
Multiple Dependent	Claim Presented	

Other Than Small Entity

Rate	Fee
	\$ 710.00
x \$18.00=	\$ 36.00
x \$80.00=	\$ 480.00
\$270.00	\$ 0.00
	Total:\$ 1,226.00

X Please charge Deposit Account No. <u>09-0465</u> for IBM Corporation charge Deposit Account No. <u>09-0465</u> in the amount of \$1,226.00. A duplicate copy of this sheet is enclosed.

X		ner is hereby authorized to charge payment of the following fees associated with this communication or credit to Deposit Account No. <u>09-0465</u> for IBM Corporation.
	X	Any additional filing fees required under 37 C.F.R. §1.16. Any patent application processing fees under 37 C.F.R. §1.17, including extensions of time as required.

MARTIN & ASSOCIATES, L.L.C.

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